Senior Engineer, Operations

DIGITAL BUSINESS SOLUTIONS

ADMINISTRATIVE DIVISION

About QUT

QUT is a major Australian university with a global reputation and a 'real world' focus. Our courses equip our students and graduates with the skills and mindset they need to realise their full potential in a rapidly changing world.

With more than 50,000 students across two inner-city campuses in Brisbane, QUT offers academic programs in fields spanning business, creative industries, education, engineering, health, law, science and social justice across five faculties.

We are transforming the learning experience—embedding work integrated learning and focusing on developing entrepreneurial skills. We offer flexible pathways into our undergraduate programs through QUT College.

With a history of access, innovation and inspiration, QUT has maintained a strong ethos of being the university for the real world. Our students experience award-winning teaching, high levels of satisfaction and excellent graduate employment outcomes.

We are an ambitious institution, with strong research programs which connect with fundamental enquiry into societal outcomes.

QUT is well known for our strong links to industry and government, and our interdisciplinary teams create high-impact research in areas as diverse as climate change mitigation, digital media, materials science and biomedical innovation.

Our Vision

With a commitment to enhancing the staff and student experience and doubling Indigenous enrolments over the next five years, *Connections*– the QUT Strategy 2023 to 2027 – is a bold plan to transform the learning experience.

Our strategy establishes QUT as 'the university for the real world', and charts our provision of transformative education, student experiences, and research that is relevant to our communities.

The strategy connects aspiration to opportunity for our students and staff, it expands pathways for our Indigenous Australian students, and it builds supportive research environments.

QUT will also develop a curriculum transformation approach that responds to demand from students to support their journey from high school to graduation and beyond and reinforces the value of professional connections within the curriculum.

QUT Values and Priorities

Aligned to and supporting our vision are the QUT Values:

- Ambition
- Inclusiveness
- Innovation
- Integrity
- Academic Freedom

Underpinned by our Priorities:

- Creativity and entrepreneurship
- Health and wellbeing
- Inclusion and social justice
- Recognising and fostering Indigenous Australian excellence
- Sustainability and the environment

About the Administrative Division

Administrative Division supports the governance and operations of the University, including planning and quality, facilities and services for students and staff. The Administrative Division is led by the Vice-President (Administration) and University Registrar.

About Digital Business Solutions

Digital Business Solutions (DBS) provides support for staff and students across a range of information and technology services. DBS uses technology to create value for our students and customers through the portfolios of Learning and Teaching, Research and Innovation, and Professional Services.

DBS embraces digital transformation as being fundamental to the delivery on the QUT Digital Strategy to enabling QUT's aspirations outlined in the QUT Connections Strategy.

About the Position

The Senior Engineer, Operations is a member of the Corporate Systems team that takes responsibility for maintaining and improving a complex landscape of business critical solutions, providing operational support to our customers and helping to implement QUT's digital transformation strategy.

This role works in partnership with team members, clients and other IT professionals and has the focus on maintaining a range of solutions related to the Corporate Applications environment, encompassing Finance, HR and Facilities Management systems.

Work undertaken by this team is critical to driving business efficiencies. The appointee may be required to be contactable and/or work outside of standard business hours on occasion. These instances will be treated in accordance with the relevant provisions in the Enterprise Agreement for Professional Staff.

This position reports to the Manager, Corporate Systems for career planning, development, and performance expectations.

Key responsibilities include:

- Resolve issues and provide technical advice on delivery of a range of services related to corporate systems.
- Provide technical/development leadership in an Oracle application environment.
- Integration development and maintenance of exiting integrations in complex multi-system/platform environments.
- Understand multiple systems across business areas and provide complex services with a high level of customer satisfaction.
- Take the lead in fostering a culture of constant improvement and service efficiency, contributing to development of a positive team culture and facilitating information sharing.
- Achieve value for clients through innovative problem-solving and an ability to work with internal and external partners and project teams to find innovative approaches to solving complex issues.
- Actively engage in opportunities for professional development to ensure knowledge and skills are aligned with contemporary industry practice.
- Compliance with health and safety policies, procedures, hazard reporting and safe work practices.

To ensure job flexibility the successful appointee may be required to:

- perform any other duties as nominated by the University consistent with the relevant classification descriptors detailed in the Enterprise Agreement. Staff undertaking any new duties will receive training;
- participate in job rotation or multiskilling in consultation with their supervisor;
- work across campuses

Type of appointment

This appointment will be offered on an ongoing, full-time basis.

Location

Kelvin Grove campus.

Selection Criteria

1. Education, training and/or relevant experience equivalent to the completion of postgraduate qualifications or progress towards postgraduate qualifications and extensive experience and proven system administration expertise within an Information Technology area.
2. Demonstrated technical expertise in the management, configuration, monitoring and implementation/upgrade of corporate systems.
3. Extensive development experience including development of Oracle applications using PL/SQL, Oracle forms and reports and Oracle workflow builder.
4. Demonstrated experience in developing and maintaining system integrations.
5. Proven analytical and problem-solving skills in order to identify client requirements, design and develop solutions to address business and technical requirements, as well as deploy and implement solutions using appropriate technologies.
6. Demonstrated organisational skills, including time management and the ability to successfully prioritise, work under pressure and produce high quality work within tight time commitments.
7. Excellent interpersonal and customer service skills with demonstrated experience in communicating complex technology issues clearly and confidently at all levels within the organisation.

Remuneration and Benefits

The classification for this position is Higher Education Worker Level 8 (HEW8) which has an annual remuneration range of $135,483 to $153,562 pa. Which is inclusive of an annual salary range of $114,485 to $129,761 pa, 17% superannuation, and leave loading.

At QUT, we believe that a fulfilling career goes beyond personal and professional development. We are pleased to offer real and generous benefits that include, but are not limited to:

- A healthy work-life balance.
- Competitive remuneration with up to 17% superannuation.
- Generous parental leave including primary carer parental leave of up to 26 weeks (including 17% super).
- Fitness passport and discounted rates on private health insurance.
- Leave loading of 17.5%.
- Purchased Leave Scheme - up to 8 extra weeks.
- Salary Packaging Scheme
- Comprehensive professional development opportunities, including leadership programs and study assistance.
- Commitment to our Indigenous Australian staff through initiatives such as the Indigenous Australian Staff Network, Cultural and Ceremonial Leave, Staff Development Workshops and representation on university committees.
- We see diversity and inclusion as our strength.

Explore more benefits on our website.

In relation to this position, the University supports flexible working, including working from a non-QUT location for part of the working week. Successful applicants are encouraged to discuss opportunities to adopt a hybrid work arrangement with their Supervisor.

Information for applicants

The position is open to applicants who have ongoing full-time work rights in Australia. In support of our strategic priority of Indigenous Australian success, Aboriginal Australians and Torres Strait Islander people are encouraged to apply.

Applicants who reach the final stage of the selection process will be expected to undergo a check of their criminal history. Those matters which do not have an impact on the inherent requirements of the position will not be taken into consideration. Applicants will be provided with an opportunity to discuss the outcome of the check before a decision on appointment is made.

Candidates who are interested in the position are encouraged to apply even though they may feel they are not strong on individual selection criteria.

In assessing merit, the panel will take into consideration "performance or achievement relative to opportunity". We recognise that many staff today have a range of personal circumstances, and career histories that challenge traditional ideas of a staff member. This may mean, for example, prioritising the quality of achievement rather than the quantity, as considerations of part-time employment, career interruptions and significant periods of leave are taken into account when assessing performance or achievement.

Belong at QUT

We are guided by our values of Ambition, Integrity, Inclusiveness, Innovation, and Academic Freedom and our QUT Connections in our mission to inspire and shape the next generation of change-makers.

As part of our commitment to fostering an inclusive workplace, we proudly support our Indigenous Australians Employment Strategy, aiming for an Indigenous Australian workforce participation of 3.6%. We extend a warm invitation to Aboriginal Australians and Torres Strait Islander people to join us in pursuing rewarding careers at QUT.

We believe that diversity is our strength and are dedicated to creating safe, inclusive spaces where everyone can thrive. We strongly encourage individuals from diverse cultures, ages, linguistic backgrounds, sexual orientations, and gender identities, and those who are living with disabilities to apply for positions at QUT.

At QUT, diversity is not just embraced—it's celebrated. See our commitment.

How to Apply

For further information about the position, please contact Matt Goudie, Manager, Corporate Systems, on (07) 3138 823; or for further information about working at QUT contact Human Resources on (07) 3138 5000.

For further information and to apply, please visit www.qut.edu.au/careers for reference number **25219a**.

When applying for this position your application must include the following:
- A current resume
- A written response to the selection criteria

Applications close 29 June 2025